

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 AUGUST 2016 – 31 OCTOBER 2016

SERVICE	Complete	Delayed but rescheduled	Total
ADULT CARE	12	0	12
CHILDREN & FAMILIES	3	1	4
COMMUNITY & CULTURE	1	0	1
CUSTOMER & SUPPORT SERVICES	2	1	3
ECONOMIC DEVELOPMENT	3	0	3
EDUCATION	3	1	4
EXECUTIVE DIRECTOR CUSTOMER SERVICES	2	0	2
GOVERNANCE & LAW	1	0	1
IMPROVEMENT & HR	1	0	1
ROADS & AMENITY SERVICES	4	1	5
STRATEGIC FINANCE	4	0	4
TOTAL	36	4	40

RECOMMENDATIONS DUE AFTER 31 OCTOBER 2016

SERVICE	Complete	On Course	Total
CUSTOMER & SUPPORT SERVICES	0	1	1
ECONOMIC DEVELOPMENT	2	0	2
EDUCATION	4	3	7
IMPROVEMENT & HR	0	2	2
ROADS & AMENITY SERVICES	1	3	4
STRATEGIC FINANCE	0	5	5
TOTAL	7	14	21